

Lounge and Service Facilities Overview

Landside/Airside				
Seating Capacity	250	235	140	82
In Transit Access	T	T	T	T
Designated Smoking Area				
Wheelchair Access	♿	♿	♿	♿
Separate 1st Class Area				
Boarding Call Provided	🔔	🔔	🔔	🔔
Check-in Facilities	•	•	•	•
Coat/Baggage Rack	🧳	🧳	🧳	🧳
Newspapers/Magazines	•	•	•	•
Television	•	•	•	•
Light Refreshments	☕	☕	☕	☕
Bar Facilities	•	•	•	•
**Barista Facilities	5:30am-11:00am	6:00am-10:00am	6:00am-2:00pm	
Business Desk	🖨	🖨	🖨	🖨
PC Printer	pc	pc	pc	pc
Photocopier	•	•	•	•
Fax	F	F	F	F
Internet Access	i	i	i	
Broadband			•	
Electronic Games Consoles	•			
Pay Phones	☎	☎		
Free Local Phones	📞	📞	📞	📞
Mobile Phone Charging Station	📱	📱	📱	
Conference Call Facilities		📞		
Meeting Room Facilities	M	M		
Meeting Room Capacity	8	16		
Catering Available	•	•		
Toilets	•	•	•	•
Disabled Toilets	•	•	•	•
Shower	2	2	1	
Towels	🧺	🧺	🧺	🧺
Hair Dryers	🔧	🔧	🔧	
Cheque Cashing Facility	\$	\$	\$	

**Barista Facilities are only available Monday - Friday

DOMESTIC KORU LOUNGES

AUCKLAND	A	L	A	L
6:00am - last departure	250	235	140	82
WELLINGTON	T	T	T	T
5:30am Monday/Friday and 6:00am Saturday/Sunday				
CHRISTCHURCH				
5:30am - last departure				
DUNEDIN				
5:45am - last departure				

REGIONAL KORU LOUNGES

HAMILTON	L	L	L	L	L	L	L
6:30am - last departure	48	30	28	29	35	30	44
INVERCARGILL							
6:30am - last departure							
NAPIER							
6:30am - last departure							
NELSON							
6:30am - last departure							
NEW PLYMOUTH							
6:30am - last departure							
PALMERSTON NORTH							
6:30am - last departure							
QUEENSTOWN							
6:30am - last departure							

AIR NEW ZEALAND INTERNATIONAL LOUNGES

AUCKLAND	A	A	A	A	A	A	A	A	A	A	A	A	A	A	A	A	A	A	A	A	
5:30am - 11:00am	250	120	60	270	60	224	80	100	51	122	70	40	60	50	365	70	55	250	96	140	68
BRISBANE	T	T	T																		
2 hours prior to departure																					
CHRISTCHURCH																					
11:30am - last departure																					
HONG KONG*																					
6:30am - 9:30pm																					
HONOLULU																					
2 1/2 hours prior to departure																					
LONDON - HEATHROW*																					
4 hours prior to departure																					
LOS ANGELES																					
12:30pm - 11:30pm																					
MELBOURNE																					
3 hours prior to departure																					
MADRID																					
11:30am - last departure																					
OSAKA*																					
2 1/2 hours prior to departure																					
PAPEETE*																					
2 hours prior to departure																					
PERTH*																					
2 hours prior to departure																					
RAROTONGA																					
11:30am - last departure																					
SAN FRANCISCO - FIRST CLASS PASSENGERS*																					
9:00am - 10:00pm																					
SAN FRANCISCO - RED CARPET*																					
6:00am - 10:30pm																					
SHANGHAI - FIRST CLASS PASSENGERS*																					
6:00am - 9:30pm																					
SHANGHAI - BUSINESS CLASS*																					
6:00am - last departure																					
SYDNEY																					
6:00am - 6:00pm																					
TOKYO*																					
2 1/2 hours prior to departure																					
VANCOUVER*																					
9:30am - 4:00pm																					
WELLINGTON																					
1 1/2 hours prior to departure																					

* LOUNGES NOT OPERATED BY AIR NEW ZEALAND

NOTES: Koru Club members have access to New Zealand Domestic Koru Lounges, Koru Club Regional Lounges and Air New Zealand International Lounges • Guests of Koru Club members do not have access to Koru Club Regional Lounges in Hamilton, Palmerston North, Napier, New Plymouth, Nelson, Queenstown and Invercargill • Koru Club members do not have in transit access to the Air New Zealand International Lounge in Los Angeles.

Directory

CONTACT DETAILS

For more information, please visit the Koru Club section of the Air New Zealand website at

airnewzealand.com/koruclub

OR CALL

KORU CLUB SERVICE CENTRE

Koru Club Service Centre (8.00am–5.00pm) 0800 736 000

If calling from overseas 64 9 375 0285

Email koruclub@airnz.co.nz

Fax 64 9 306 5305

Mail Koru Club Service Centre,
Private Bag 93537, North Shore Mail Centre

PRIORITY RESERVATIONS

Koru Club Reservations 0800 655 678

LOUNGES

Auckland Domestic Lounge
and Meeting Rooms 64 9 256 3808

Auckland International Lounge 64 9 256 3802

Wellington Domestic Lounge
and Meeting Rooms 64 4 388 0583

Wellington International Lounge 64 4 388 0588

Christchurch Domestic Lounge 64 3 374 7170

Christchurch International Lounge 64 3 374 7174

Dunedin Lounge 64 3 488 5810

For other Lounges, check online, in your phone directory, or call the Koru Club Service Centre.

VALET PARKING

Auckland International terminal (09) 256 3780

Auckland Domestic terminal (09) 256 3949

Wellington (04) 380 8481

Christchurch (03) 358 7487